



LABOR CATEGORY DESCRIPTIONS (132-51)

Labor Category	Functional Responsibility	Education	Years Experience
Functional Expert 1	Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Works with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guides the determination of information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generates functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization.	Bachelors Degree	4
Functional Expert 2	Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Works with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guides the determination of information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generates functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participates in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity.	Bachelors Degree	5



<p>Functional Expert 3</p>	<p>Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Works with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guides the determination of information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generates functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Supports the development of functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines, able to work on multiple tasks.</p>	<p>Bachelors Degree</p>	<p>6</p>
<p>Functional Expert 4</p>	<p>Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Works with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guides the determination of information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generates functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Supports the development of functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines, able to work on multiple tasks. Can manage programs and projects related to the functional area.</p>	<p>Bachelors Degree</p>	<p>7</p>



Functional Expert 5	<p>Recognized for understanding and communicating common best practices for the industry. Utilizes a knowledge base to create conceptual business models and to point out relevant issues and considerations in selecting application software packages, such as those provided by ERP vendors. Assesses the operational and functional baseline of an organization and its organizational components, and helps to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. . Works with senior managers to provide industry vision and guidance with regard to their industry. Leads the determination and classification of information technology inadequacies and/or deficiencies that affect the functional area’s ability to support/meet organizational goals. Supports the development of functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines, able to work on multiple tasks.</p>	Bachelors Degree	9
Operations Manager 1	<p>The operations manager is a key member of the operations team supporting data management, client reporting, trade processes, and problem resolution. This person will manage the operations team to ensure integrity of the data systems. Can be expected to supervise or lead tasks or programs. Provides technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex configuration systems in the subject matter area.</p>	Bachelors Degree	7
Operations Manager 2	<p>The operations manager 2 is a key member of the operations team supporting data management, client reporting, trade processes, and problem resolution. This person will manage the operations team to ensure integrity of the data systems. Can be expected to supervise or lead tasks or programs. Applies principles and methods of the subject matter to specialized solutions. Provides technical, managerial, and administrative direction for problem definition, analysis, requirements</p>	Bachelors Degree	8



	<p>development, and implementation for complex to extremely complex configuration systems in the subject matter area.</p>		
<p>IT Project Manager</p>	<p>Performs day-to-day IT project/program management of assigned delivery order projects that involve teams of data processing and other information system and management professionals who have previously been involved in analyzing, designing, integrating, testing, documenting, converting, extending, and implementing automated information and telecommunications systems. Demonstrates proven skills in those technical areas addressed by the delivery order to be managed. Organizes, directs, and coordinates the planning and production of all activities associated with assigned delivery order projects. Demonstrates writing and oral communication skills.</p>	<p>Bachelors Degree</p>	<p>8</p>

LABOR CATEGORY RATES (132-51)- GSA SCHEDULE CONTRACT INFORMATION TECHNOLOGY